Is it possible to lose my points?

Loyalty Rewards · https://en.wmmarkets.com/knowledge-base/loyalty-rewards/is-it-possible-to-lose-my-points/

Yes, it is possible to lose your loyalty points. If your trading account remains inactive for six (6) consecutive months, any accumulated loyalty points will be reset to zero (0). Additionally, your Loyalty Status will be downgraded to the default ‘Silver’ level. To maintain your current status and prevent losing points, ensure you engage in trading activities regularly.